

RETURN OF GOODS FORM

Name and Surname	
e-mail	Telephone

Return request for:

Quantity (no.)	Item Description	Notes

Return terms and conditions

The goods (*) must be returned within 15 days of invoicing and must fall into one of the following categories:

- ☐ Returned goods that do not conform to the order, with specific written indication of the alleged non-conformities which Parafarmacia Pharmaserena reserves the right to evaluate and accept;
 - ☐ Return of unordered goods;
 - ☐ Return of goods damaged during transport; The customer must notify Parafarmacia Pharmaserena and send a photo before shipping the goods and obtain written consent for shipment.
 - ☐ Other: Specify:
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General Rules

In any case, the buyer may, within the same fifteen-day period, return the purchased Product(s) to Parafarmacia Pharmaserena, provided they are unused and still in their original packaging, free from alterations, wear, or signs of use.

In this case, Parafarmacia Pharmaserena reserves the right to refuse the return and return it to the sender if the item is not accompanied by the following documentation, which must always accompany the return:

- Completed return form.
- Original, unaltered transport document.
- Copy of the purchase invoice/receipt.

Send the product and all the above documentation to:

Parafarmacia Pharmaserena srls

Via Fausto Coppi, 30

82037 Telese Terme (BN) Italy

Email: info@pharmaserena.it

Notes: Returns are subject to the general conditions of sale of Parafarmacia Pharmaserena srls